



EDUCATIONAL SEMINARS: MEDICARE CHANGES FOR 2013

Enrollment Period: October 15 – December 7, 2012

The Office of Senior Services will sponsor the following Free Medicare Part D Education Seminars addressing the 2013 changes.

All the seminars are free and open to the public. Please call the Ocean County Office of Senior Services at **1-800-668-4899** or **732-929-2091** to register.

Registration is required!

Tuesday, October 16, 2012

Original Leisure Village
Buckingham Hall
19 Buckingham Dr.
Lakewood, NJ 08701
TIME: 1:30 PM – 3:30 PM

Thursday, October 18, 2012

Manchester Civic Center
1 Colonial Drive
Manchester, NJ 08759
TIME: 9:30 AM – 11:30 AM

Thursday, October 18, 2012

Brick Senior Center
373 Adamston Road (VFW Bldg)
Brick, NJ 08723
TIME: 1:30 PM – 3:30 PM

Monday, October 22, 2012

Ocean County Southern Service
Center
179 South Main Street
Routes 9 and 72
Manahawkin, NJ 08050
TIME: 10:30 AM – 12:00 Noon

Thursday, November 1, 2012

Berkeley Twp., Town Hall
627 Pinewald-Keswick Road
Bayville, NJ 08721
TIME: 10:00 AM – 12:00 Noon



Medicare Part D Days At the County Connection

Ocean County Office of Senior Services will have representatives available for **one-on-one** assistance in comparing the Medicare Prescription Drug Plans for 2013 on the Medicare Plan Finder.

You **must** call the County Connection at: **732-288-7777** to register.

Registration is required.

Schedule of Dates:

Wed., October 17, 2012
Time: 9:30 a.m. - 5:00 p.m.

Wed., November 7, 2012
Time: 9:30 a.m. - 5:00 p.m.

Tues., October 23, 2012
Time: 9:30 a.m. - 5:00 p.m..

Fri., November 16, 2012
Time: 9:30 a.m. - 5:00 p.m.

Thurs., October 25, 2012
Time: 9:30 a.m. - 5:00 p.m..

Tues., November 27, 2012
Time: 9:30 a.m. - 5:00 p.m.

Tues., October 30, 2012
Time: 9:30 a.m. - 5:00 p.m..

Mon., December 3, 2012
Time: 9:30 a.m. - 5:00 p.m.

Fri., November 2, 2012
Time: 9:30 a.m. - 5:00 p.m.

Wed., December 5, 2012
Time: 9:30a.m. - 5:00 p.m.



OceanRide

A Service of the Ocean County Department of Transportation Services

732.736.8989 & 1.877.929.2082 (Southern Ocean County)

TTY 732.797.2679

www.co.ocean.nj.us/Transportation

The Department of Transportation Services provides door-to-door non-emergency medical transportation service to seniors and persons with disabilities on an advance reservation basis primarily to destinations within Ocean County. Pre-registration is required. There are several important features for the transportation program that we want you to know about:

Reserve-A-Ride – Reservation Procedure

You may call **OceanRide**, from 8:30 AM to 4:30 PM to make your trip reservation two (2) weeks prior to the date of your appointment on Monday (preferably), Tuesday or Wednesday of each week. For example, when calling on January 9, January 10 or January 11, you can reserve a ride for the week of January 17 and anything that might still be available for the week before (see sample calendar). **This scheduling feature is based on a first-come, first-serve basis.**

January 2012				
M	T	W	Th	F
Call-in Days				
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27

If you call to make a reservation and the office is closed due to a County holiday, we will extend the reservation period to Thursday. You will always have three days each week to make reservations.

Priority is given to customers requiring transportation to radiation, chemotherapy, physical therapy and dialysis treatments. Once approved for service for these treatments, customers are given standing order appointments for the duration of their treatment schedule. However, due to state funding cuts, the dialysis program cannot accept new riders at this time.

Once the reservation has been made, the driver will arrive anytime within 1 hour of the scheduled appointment time. In accordance with **OceanRide's** Safety Policy our drivers are not permitted to enter your home, thus we require that you be at ground level for your scheduled pick up.

OceanRide Fares:

- Reserve-A-Ride Trips:** \$6.00 round trip (Riders with Attendants each pay \$5.00)
- Discount Fare:** \$3.00 PAAD (must have valid ID. Call our Reservationists for more information. Riders with Attendants each pay \$3.00)
- Standing Order Trips:** \$10.00 Three or more trips per week for an extended period (chemo, radiation, physical therapy & dialysis. Attendants \$10.00)
- Discount Fare:** \$5.00 PAAD (must have valid ID. Call our Reservationists for more information. Riders with Attendants each pay \$5.00)

Riders will be billed via mail, the month **AFTER** service. Absolutely **NO CASH HANDLING** on-board the Reserve-A-Ride vehicles.

AUGUST 2012

Next Day Trip Policy

OceanRide will accommodate a **limited number of next day trips** based on our system availability. To be placed on our waiting list, call the main number 732.736.8989 then press 1 to speak to a Reservationist the day before the trip. If we can accommodate your trip, you will be notified by 10:00 AM the morning of the trip. This type of service is best suited for shopping and other trip purposes that are flexible and do not require a specific appointment or time schedule. OceanRide also operates numerous bus routes throughout the County which can also help you meet your transportation needs. Fares are same as the Reserve-A-Ride Program on preceding page.

Cancellation Hotline Number

If your plans change, **please remember to call our office to cancel.** When calling after normal business hours, please use our 24-Hour Cancellation Hotline, simply call the **main #, then press *100, speak slowly and clearly, state your name, date of trip being cancelled and telephone number.** When calling during normal business hours to cancel or reconfirm same day trips, please call Dispatch 732.736.8989, Press 2.

Hours of Operation & Holiday Schedule

Regular transportation service operates **Monday through Friday from 9:15 AM to 3:30 PM.** Return trips must be scheduled no later than 3:30 PM. Transportation service does not operate on the following 2012 County holidays:

Monday, January 2	New Year's Day - <i>Observed</i>	Monday, September 3	Labor Day
Monday, January 16	Martin Luther King, Jr.'s Birthday	Monday, October 8	Columbus Day
Monday, February 13	Lincoln's Birthday - <i>Observed</i>	Tuesday, November 6	Election Day
Monday, February 20	Washington's Birthday - <i>Observed</i>	Monday, November 12	Veterans Day
Friday, April 6	Good Friday	Thursday, November 22	Thanksgiving Day
Monday, May 28	Memorial Day	Friday, November 23	Thanksgiving Friday
Wednesday, July 4	Independence Day	Monday, December 25	Christmas Day

***** IMPORTANT INFORMATION – Inclement Weather Policy:** *For your safety during the winter months, Ocean Ride requires that you must have your driveway and/or path clear of snow and ice in order for our drivers to safely pick you up at your door. ****

Voluntary Donation Policy

In addition to the new fare schedule, OceanRide maintains a voluntary donation policy on-board the Reserve-A-Ride vehicles. Each vehicle contains a poster explaining the official donation policy. The suggested donation for each one-way trip is \$1.00. No cash is accepted by the driver. All donations are made through use of a pre-addressed, business stamped envelope which can be found on-board the Reserve-A-Ride vehicles. **Do not mail cash.** Checks or money orders can be accepted (made payable to "County of Ocean").

Customer Service

We appreciate your cooperation in following our reservation procedure. Our skilled reservation and support staff are always pleased to handle your trip request. To ensure continued quality service, if you have a change in your home address, please contact a Reservationist immediately so we may update our computer system. We thank you for the many notes and telephone calls from customers who wish to recognize the special efforts of our dedicated staff, particularly our drivers. Please feel free to contact the Ocean County Transportation Services Department with your comments, concerns and compliments. **To call Customer Service Staff, please call 732.736.8989 then press 5. (Dial 711 for NJ Relay System for persons who are deaf, hard of hearing, deaf-blind and speech impaired.)**



Ocean County Department of Transportation Services

Ocean Ride

Veterans Transportation

Transportation Service to VA Medical Clinics

Ocean Ride provides regularly scheduled transportation service for Ocean County veterans to access the major, out-of-county VA medical clinics as shown below. **Trip reservations are required in advance. Trips are free to Ocean County veterans to all VA facilities in Ocean County.**

Monday through Friday

Monday AM & Thursday PM service to:

Tuesday service to:

Wednesdays (alternate AM & PM) to:

Friday service to:

James J. Howard Veterans Clinic, Brick, NJ

Veterans Medical Ctr., East Orange, NJ

Lyons Veterans Medical Center, Lyons, NJ

Veterans Adm. Hospital, Philadelphia, PA

Fort Dix Veterans Clinic, Fort Dix, NJ

How it Works – Reservation Procedure

Ocean Ride, works cooperatively with our own Ocean County **Veterans Service Bureau**. We request that veterans call the County Veterans Service Bureau directly at **732.929.2096** to sign up for the service. When scheduling your trip, review the schedule above and call at least two (2) weeks before the appointment for out-of-county VA clinics.

Due to the long travel time to reach the VA clinics, emphasis is placed on departures from centralized pick-up locations which are located conveniently throughout the County; including the Ocean County Administration Building, Southern Ocean County Hospital and others. Limited home pick-ups are available based on a case-by-case basis related to the mobility needs of the veteran.

Ocean Ride has also formed an effective partnership with Vetwork, a non-profit agency located in Forked River. Vetwork provides a variety of supportive services for local veterans including limited transportation. Contact Vetwork for more information at **609.971.7613**.

Ocean Ride Reserve-A-Ride

This county-wide service is made available to senior citizens (age 60 and over) and persons with disabilities primarily to access medical appointments located in Ocean County. We accept trip reservations on a first-come, first serve basis, two weeks in advance. Please call our office at **732-736.8989, press 1** or toll-free **1.877.929.2082, press 1** to speak to a Reservationist. Fares are below, however you may also make a donation if you wish. Donations can be mailed to the Ocean Ride office by using a business stamped, pre-addressed envelope. No cash is accepted on-board the Reserve-A-Ride vehicles.

Reserve-A-Ride Program: Reservation Procedure

You may call **Ocean Ride** from 8:30 AM to 4:30 PM to make your trip reservation two (2) weeks prior to the date of your appointment on **Monday (preferably), Tuesday or Wednesday** of each week. For example, when calling on January 9, January 10 or January 11, you can reserve a ride for the week of January 17 and anything that might still be available for the week before (see sample calendar). **This scheduling feature is based on a first come, first-serve basis.**

January 2012				
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Ocean Ride Fares:

- Reserve-A-Ride Trips:** \$6.00 Round Trip (Riders with Attendants each pay \$6.00)
Discount Fare: \$3.00 PAAD (must have valid ID. Call our Reservationists for more information. Rider with Attendants each pay \$3.00)
- Standing Order Trips:** \$10.00 Three or more trips per week for an extended period (*dialysis & chemotherapy*) (Riders with Attendants each pay \$10.00)
Discount Fare: \$5.00 PAAD (must mail in valid ID card. Call our Reservationists for more information. Rider with Attendants each pay \$5.00)

Riders will be billed via mail, the month AFTER service. Absolutely **NO CASH HANDLING** on-board the Reserve-A-Ride vehicles.

If you call to make a reservation and the office is closed due to a County holiday, we will extend the reservation period to Thursday. You will always have three days each week to make reservations. Ocean Ride service *does not operate* on County holidays, including New Year’s Day, Martin Luther King, Jr.’s Birthday, Lincoln’s Birthday, Washington’s Birthday, Good Friday, Memorial Day, Independence Day, Labor Day, Columbus Day, Election Day, Veteran’s Day, Thanksgiving Day, Thanksgiving Friday and Christmas Day.

NJ TRANSIT

NJ TRANSIT operates a network of bus routes throughout New Jersey. The #559 bus route operates along the Route 9 corridor linking Atlantic City, Toms River and Lakewood and points along the route. The bus route operates 7 days a week with hourly service. To request a schedule, call 973.275.5555 or visit the NJ TRANSIT website at www.njtransit.com. Other routes serving Ocean County include the #319, #137, #67, #139 and #317. Rail service is available along the North Jersey Coast Line which originates in Bay Head and Point Pleasant Beach located in the northeastern portion of Ocean County. To the south, the Atlantic City Rail Line operates between Philadelphia and Atlantic City. NJ TRANSIT offers a Reduced Fare Program for senior citizens and persons with disabilities. Senior citizens age 65 and over and customers with disabilities may ride at all times of day and must have a NJ TRANSIT Reduced Fare ID or Medicare Card. Please call 973.378.6401 to find out more about the Reduced Fare Program.

How to Reach Us: Toll-Free: **1.877.929-2082 & 732.736.8989**
(Dial 711 for NJ Relay System for persons who are deaf, hard of hearing, deaf-blind and speech impaired.)

Office Hours: 8:30 am to 4:30 pm – Monday through Friday

Ocean County Transportation Website: www.co.ocean.nj.us/Transportation

Revised 8/1/2012